



MY DOMAIN
STUDENT LIVING



FREQUENTLY ASKED QUESTIONS

HERE IS WHAT YOU NEED TO KNOW.

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EMERGENCY

THIS IS OUR EMERGENCY PROCEDURE.

Q: What do I do if I lose my keys?

A: My Domain does not issue keys, however if you lose your pad lock keys, you can contact our maintenance keys and we can bolt cut your lock for you. It might help to bring a combination lock if losing keys is your thing. My Domain Observatory does not use keys, you will have access to your room with a biometric scanner.

Q: What do I do in the case of a fire?

A: Every residential unit, study zone and social area comes equipped with fire extinguishers and a clear evacuation layout. Please be careful with any potentially flammable items at all times.

Q: Who do I call in case of an emergency?

A: My Domain has an on-site Building Manager and trained staff who will deal with the day-to-day needs of our residents. In addition, we also have an on-site caretaker available for after hour emergencies.

Q: Here are some important numbers:

A: WYNBERG:

My Domain Security 0878081914

Call us anytime on 0878081914

Ambulance 10177

Police 10111

Fire brigade Wynberg 021 444 9623

OBS:

My Domain Security 0878081914

Call us anytime on 0878081914

Ambulance 10177

Police 10111

Fire brigade Salt River 021 444 0830